



SERVICE INFORMATION

SI No. 365-2399	Date January 2003	9-3 (9440)
PI No.	Distr. CA/US	

Incorrect Service Indicator Message

Cars affected

Saab 9-3 (9440) M03

Only cars where the message "TIME FOR SERVICE" is displayed prematurely (prior to 8,000 miles).

Background

The "TIME FOR SERVICE" message will display prematurely when ICM's have been replaced or reprogrammed. The parameters for number of days and mileage left for service were affected.

Symptom description

The message "TIME FOR SERVICE" is displayed in SID at an incorrect point in time.

Procedure

Note

In order to perform this work the following special tools are required:

- Tech 2 with 32 Mb card (version 105.000 or later)
- PC with TIS2000 installed (version 2002-6 updated with updating files **Ed2002-6_Update1.exe**, **Ed2002-6_Update2.exe** and later (if available), the files are obtainable via IRIS)
- CANdi box
- Dongle with adapter
- PC cable with RS232 adapter

- 1 Read off and note the Vehicle Identification Number.
- 2 Connect Tech 2 and turn the ignition key to the ON position.
- 3 Check that the time and date in SID is set correctly, adjust if necessary.

- 4 Check if there is a service indication in SID.
 - Press the CUSTOMIZE button in SID (control panel, SID).
 - Choose "System Settings" in the menu and then "Service Info".
 - Note if there is service indication. The option "Reset Service Ind" is displayed in SID when service indication exists. The service indication must **not** be reset to zero.
- 5 **Only petrol-driven cars with service indication:** Read oil quality with Tech 2, note the value
 - Choose **Diagnose**
 - Choose Model Year(s): **2003**
 - Choose Vehicle Type(s): **Saab 9-3 Sport (9440)**
 - Choose **All**
 - Choose **Service**
 - Choose **Service Data**
 - Choose **See Service Data**
 - Choose **Remaining Oil Life**, note the value.
- 6 **Cars with service indication:** Reset the service indication in SID.
 - Press the CUSTOMIZE button in SID (control panel, SID).
 - Choose "System Settings" in the menu and then "Service Info".
 - Choose "Reset Service Ind".
 - Choose "YES", press the INFO button (SET) and the message is reset.

- 7 Obtain Security Access info using Tech 2.
 - Choose **Diagnose**
 - Choose Model Year(s): **2003**
 - Choose Vehicle Type(s): **Saab 9-3 Sport (9440)**
 - Choose **All**
 - Choose **Obtain Security Access**
 - Follow the instructions in Tech 2.

Note

Tech 2 can be connected to car and PC at the same time during the entire adjustment.

No PC in proximity to the car: If Tech2 disconnects from the car, the CANdi box should also be disconnected from Tech2. The CANdi box may remain connected to the car's data link connector.

- 8 Connect Tech 2 with the dongle to the COM port of the PC.
- 9 Start TIS 2000 and choose **Security Access**, then choose:
 - Diagnostic Tool: **Tech 2**
 - Validate Vehicle Identification Number and choose **Next**
 - TIS 2000 then displays "Security Access Type 1 available", choose **Close**
- 10 Add ICM using Tech 2
 - Choose **Diagnose**
 - Choose Model Year(s): **2003**
 - Choose Vehicle Type(s): **Saab 9-3 Sport (9440)**
 - Choose **All**
 - Choose **Add / Remove**
 - Choose **Control Modules**
 - Choose **ICM**
 - Choose **Add**, follow the instructions and answer the questions.
- 11 **Only petrol-driven cars with service indication:**Reset oil quality with Tech 2.
 - Choose **Diagnose**
 - Choose Model Year(s): **2003**
 - Choose Vehicle Type(s): **Saab 9-3 Sport (9440)**
 - Choose **All**
 - Choose **Service**
 - Choose **Service Data**
 - Choose **Advanced Service Functions**
 - Choose **Remaining Oil Life**.
 - State **Remaining Oil Life**, use the value noted in item 5.
- 12 Detach Tech 2 from the data link connector.

Time/Warranty information

Upon customer complaint and if the car is **under warranty**, use the following when submitting a claim:

Failed Object: 36724

Fault/Reason code: 67

Location code: 09 (US=9)

Warranty Type (US): 01

Repair/Action code: 05

Labour Operation (US): 3672408 (CA: N8520)

Time: 0.2 hr
